



Overview

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What do we do?

Early Years

Indi Youth

**Mobile
Creche**

**Loving
Language SLC
Service**

**Out of
School
Care**

**Family
Matters**

'children, young people and their families are at the heart of every decision'

Our Vision

Our vision is to be recognised as a trusted brand in the provision of childcare solutions on the West Coast of Scotland.

We will achieve this through our **valued** and **purposeful** engagement with children, young people, and their families, and our leadership in providing **innovative** and **sustainable** childcare solutions of an outstanding quality.



Family Matters

Family Matters is Indigo's flexible model of support that reflects the needs of the community and the families it serves. It is universally available: Indigo recognises that all families need a little helping hand from time to time from people and in an environment they know and trust

We want to support families to;

- Give their children and young people the best possible start in life
- Improve their quality of life by making progress out of short or longer-term poverty and its associated challenges
- Help their children attain their fullest potential in health, well-being and education

Family Information

Families will have access to the best information in a way they need it, when they need it, to make parenting a successful and happy experience for the whole family

Family Engagement

Families will be active participants in their children and young people's Indigo Experience

“With the way that the prices of things are increasing so much, people are going to be needing a lot more help and support financially.” –

Parent/carer

Family Learning

Parents will be active participants in their children and young people's learning

Family Support

Families will have access to resources that help them build on their strengths and achieve the positive outcomes they aspire to

“All support I have received has been very helpful it has reduced stress and worry in my life. I know if Rosien can't help me she will get me to someone who will and will continue to support me on the way until any issues are resolved.” – parent/carer



Referral

- Internal and external pathways
- Informal and formal options
- Based on consent

Review & Learning

- Family Progression
- Measure impact
- Improve service delivery
- Influence change

Assessment & Actions

- Person/family centred approach
- Asset based approach
- Flexible
- ACF

Access to Childcare

What we offer

- 16 FTE places in OSC
- 16 FTE places in Indi Youth
- Holiday cover
- Option for family support
- Subsidised or fully funded places

Our delivery approach

- Family centred and tailored
- Flexible and responsive
- Regular reviews
- Support to explore sustainable options

“I have been paid off at the moment so having help with childcare gives me more options” –

parent/carer

Our Impact

So far...

We have worked with **59** families and **102** children are in those families, and **75** of those children attend one of our Indigo childcare services

48 families including **68** children have accessed a subsidised or funded childcare place tailored to their family needs

73% of families have an increased sense of well-being

67% of families have been able to improve their household finances

83% of total engaged families have increased or maintained their access to childcare

64% of families have been able to maintain or increase their employment and/or education